NONDISCRIMINATORY/ CIVIL RIGHTS COMPLIANCE POLICY

Informing Individuals of Language Assistance Services

Mineral Surgery Center, LLC complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Mineral Surgery Center, LLC provides free aids and services to people with disabilities or with limited English proficiency to assist in communicating effectively with us. These services include:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, or other formats)
- Qualified interpreters
- Information written in other languages

These services are made available by contacting the Clinical Director at (720) 465-2942.

If you believe that Mineral Surgery Center, LLC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person, by mail, by fax, or over the phone:

Mineral Surgery Center, LLC
1501 W. Mineral Ave., Suite 150
Littleton, CO 80120
Phone: (720) 465-2942 | Fax: (720) 292-1850

If you need help filing a grievance, the Clinical Director is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019 | (TDD 1-800-537-7697)

Complaint forms are available at https://www.hhs.gov/sites/default/files/ocr-cr-complaint-form-package.pdf

Taglines Informing Individuals with Limited English Proficiency of Language Assistance Services:

ENGLISH
ATTENTION: If you speak a foreign language, assistance services, free of charge, are available to you. Call (520) 372-1301.

ESPAÑOL (SPANISH)
ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-877-696-6775.

TIẾNG VIỆT (VIETNAMESE)
CHÚ Ý : Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-877-696-6775.

繁體中文 **(CHINESE)**
注意：如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1-877-696-6775。

العربية **(ARABIC)**
주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-877-696-6775 번으로 전화해 주십시오.

မြန်မာ **(BURMESE)**
သတိပြုရန် - အကယ့်၍ သင့်သည့်ျမန္မာစကား ကို ဖျဟပါက၊ ဘာသာစကား အကူအညီ၊ အခမဲ့၊ သင့်အတကြ့် စီစဥ်ဆောင်ရကြ့်ပေးပါမည်။ ဖုန်းနံပါတ့် 1-877-696-6775 သို ့ ခေၚဆိုပါ။

FRANÇAIS (FRENCH)
ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-877-696-6775.

DEUTSCH (GERMAN)
Wann du [Deitsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch.
Ruf selli Nummer uff: Call 1-877-696-6775.

한국어 **(KOREAN)**
주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-877-696-6775 번으로 전화해 주십시오.

नेपाली **(NEPALI)**
ध्यान दनिुहोस्: यदि तपाईं वदिशी भाषा बोल्नुहुन्छ भने, सहायता सेवाहरू, नःिशुल्क, तपाईंलाई उपलब्ध छन्। 1-877-696-6775 मा कल गर्नुहोस्।

РУССКИЙ (RUSSIAN)
ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните1-877-696-6775.

ຄົນລາວ **(LAOTIAN)**
ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັງຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ 1-877-696-6775 (TTY: 800-537-7697).

KURDÎ (KURDISH)
HIYAR: HEKE HÛN BI ZIMANEK BIYANÎ DIAXIVIN, KARÛBARÊN ARÎKARIYÊ BELAŞ JI WE RE DIGIRIN. 1-877-696-6775 BIGERIN.

TAGALOG (FILIPINO)
PANSIN: Kung nagsasalita ka ng isang wikang banyaga, mga serbisyo assistance, nang walang bayad, ay magagamit sa iyo. Tumawag sa 1-877-696-6775.

日本語 **(JAPANESE)**
注意：日本語が話せれば、提供する言語サービスは無料です。1-877-696-6775 で控訴。